



## Go-Mann Adventures, Isle of Man – Refunds, transfers and cancellations

### **REFUNDS, TRANSFERS and CANCELLATIONS**

#### **TO CHANGE YOUR BOOKING**

If you wish to transfer your booking to another date once it has been paid for and confirmed we will make every effort to accommodate your wishes so long as we receive written or e-mailed confirmation from the person that made the booking. We cannot guarantee however that we will be able to meet your needs.

#### **TO CANCEL YOUR BOOKING**

If you or any member of your party needs to cancel the booking of a Guided walk or Skills course, this should be done in writing or by e-mail by the person who made the booking. If you cancel more than 7 days ahead of the walk or event that you have booked, we will offer you the opportunity to re-book for a walk of the same value on an alternative day over the following 12 months for no additional charge. In exceptional circumstances beyond your control we may be able to offer a full refund. If you cancel 7 days or less in advance of the walk or event that you have booked, we will be unable to refund the money that you have paid unless it is COVID-19 related.

#### **IF GO-MANN ADVENTURES NEEDS TO CANCEL YOUR BOOKING**

In the unlikely event of Go-Mann Adventures having to cancel your booking, you will be offered either a transfer to another event of the same or higher value or a full refund of money paid. We will not be liable for any additional costs or expenses incurred as a result of this. We usually only cancel walks and events if we consider it would be unsafe due to extreme weather conditions.

Dr Andrew D Foxon  
Go-Mann Adventures  
39 Droghadfayle Road  
Port Erin  
Isle of Man  
British Isles  
IM9 6EN

Email: [gomannadventures@gmail.com](mailto:gomannadventures@gmail.com)

Telephone: +44 (0)7624 480129

Website: [www.go-mannadventures.com](http://www.go-mannadventures.com)